

Annual Report 2019



Our Mission

To empower youth and families to brave adversity and conflict through constantly evolving, innovative, programs in order to co-create a brighter future.

Community Change Initiative

The U.S. Department of Health and Human Services, Children's Bureau is funding a cohort of ~19 agencies across the country to study the potential for community collaborations to prevent child abuse. The outcomes of this 5-year research project (started in 2018) are anticipated to have policy implications for the country's child welfare system. We'd like to thank our planning partners: Paso del Norte Health Foundation, the Family Leadership Council, the El Paso Child Guidance Center, Aliviane, NAMI, Child Protective Services, Helix Solutions, and the Department of Family and Protective Services for their support. Dynamic staff members specialize in engaging military and Latinx families and provide system navigation services and parent education workshops in targeted zip codes. Family members advise the project through a formal Family Advisory Council, helping to maximize the potential impact of the project.

Counseling, Support, and Education

Number Served	Key Outputs/Outcomes	Grant/Project Title
1352	92% of families indicated improvement in at least 2 areas of functioning. Served 342 clients more than projected	STAR & HOPES

Our Counseling, Support, and Education programs support victims of crime and families with children up to age 18. We offer skill-building classes for parents and youth and family engagement activities. System navigation and case management services are available through our team or through partnering entities. Talented licensed counselors and professional educators utilize evidence-based service modalities to empower families.

Foster Care Services

Number Served	Key Outputs/Outcomes	Grant/Project Title
63	100% of children were safe in care.	Foster Care & Specialized Foster Care for Survivors of Sex Trafficking
	96% of youth departed with a planned exit to a safe destination.	

Team members provide 24/7 support to families who offer a therapeutic home environment to some of our region's most vulnerable youth. The agency was one of the first three pilot sites in the State of Texas to develop and support salaried professional foster homes for victims of sex trafficking. As a licensed operation, foster care is highly complex, and this team works hard to stay in compliance and provide excellent support to families.

Youth Outreach and Housing

Number Served	Key Outputs/Outcomes	Grant/Project Title
135	90% of youth successfully exited the program to a safe destination.	Emergency Shelter
41	100% of youth successfully exited the program to a safe destination. Served 27 clients more than projected.	Rapid Rehousing
16	65% of young adults exited to a safe and stable destination Served 8 clients more than projected.	Transitional Living Program
146	94% of youth agreed that they "received services that were helpful."	Street Outreach
None Yet!	The agency was funded in the fall of 2019 for the region's first drop-in center focusing on youth and young adults experiencing homelessness or living on the streets. Space was created on campus and includes a substantial pantry for the basic needs of youth. Services will begin 1/2020.	Drop-In Center

This group of services provide a continuum of support for our region's most vulnerable youth – those with weakened or absent family support systems resulting in running away or homelessness. Youth under 18 are provided with a welcoming place to stay at our Emergency Youth Shelter and those over 18 are offered a rent-subsidized apartment in our Rapid Rehousing program. Female and LGBTQ+ youth were housed in a small supportive group home on our campus in the Transitional Living Program. Youth in all of these programs are often identified through Street Outreach efforts in partnership with dozens of schools and social service organizations. We look forward to opening our Drop-In Center, which will fill a crucial gap in this service array. Team members have enormous heart and commitment to helping these young people recover from trauma and succeed.

Administration and Special Projects

Accreditation Efforts: The team worked hard to prepare for its Council on Accreditation site visit scheduled for early 2020. This proved a wonderful team builder, including for the Board of Directors who reviewed and approved hundreds of pages of policy updates.

Keepin' it Clean: We continued our excellent track record of clean program and financial audits (available on our website at www.epccinc.org). Kudos to our accounting team, admin leadership, and Program Directors who track hundreds of metrics in our quality assurance process.

Trauma and Triumph: Border Youth Conference. Following its annual commitment to regional education, the Center co-hosted the region's first large-scale, multi-disciplinary conference, the Trauma and Triumph: Border Youth Conference. This tragically well-timed conference took place just days after the horrific mass shooting at Walmart on August 3rd. More than 400 child welfare, juvenile justice, education, and social service providers welcomed this gathering to mourn, learn, and plan to support the community.



Coming in 2020 – Accreditation!

