

Annual Report 2018



Our Mission

To empower youth and families to brave adversity and conflict through constantly evolving, innovative, programs in order to co-create a brighter future.

Counseling, Support, & Education Services

- Counseling and support sessions to youth and families and to victims of crime.
- Skill-building classes for youth and parenting classes for caregivers are provided.
- HOPES in-home early childhood education program is delivered to hundreds of families annually.
- **New in 2018:** The counseling program initiated the process of becoming certified as a National Family Support Network site.
- **A Brighter Future:** 94% of clients reported that their family functioning improved after receiving our support.
- **Number Served:** 1,141

Foster Care Services



- Team members provide 24/7 support to families who offer a therapeutic home environment to some of our region's most vulnerable youth.
- The agency is one of three pilot sites for the State of Texas to develop and support salaried professional foster homes for victims of sex trafficking. Our site was the first to open a home and receive youth in this project.
- **New in 2018:** Foster care programs grew by 25% in 2018, working on a strategic growth initiative that will continue in 2019.
- **A Brighter Future:** 74% of youth in care showed improvements aligned with their customized service plan.
- **Number Served:** 90

Services for Youth & Young Adults

- Youth-focused housing placement service, transitional living home for female/LGBTQ youth, emergency youth shelter, and street outreach for homeless and runaway youth comprise the spectrum of programs in this service group.
- Each of these programs is either the first or only one of its kind in the community.
- **New in 2018:** The transitional living group home was initiated in the fall of 2018 and had its first guest by the end of the year.
- **A Brighter Future:** 77% of youth successfully exited the program.
- **Number Served:** 471





Agency team members are active participants, often in a leadership role, on numerous coalitions and collaboratives working to improve the El Paso Community, such as:

- El Paso Coalition for the Homeless
- Family Leadership Council
- Public Relations of the Southwest
- El Paso Society of Human Resource Mgmt.
- Child Abuse Prevention Coalition
- National Association of Social Workers
- Trauma Informed Resilient Oriented Learning Community
- LEGACY (Northeast Coalition)
- Crime Victim's Rights Council

Community Change Initiatives

- The Border Collaborative to Strengthen and Support Families housed at the El Paso Center for Children is one of four sites in the U.S. federally funded to study the potential for community collaborations to prevent child abuse. The outcomes of this 5-year research project are anticipated to have policy implications for the country's child welfare system.
- The agency co-hosted bringing Dr. Kenneth Ginsburg, of Reaching Teens, to El Paso as a second community-wide conference for youth-serving professionals.

Administration

- Successfully completed 10 audits from funders and our independent auditor in 2018 (no findings). Teams track more than 400 data points in its robust Risk Prevention and Management and Performance and Quality Assurance processes.
- Created and dedicated the Moore Centennial Garden outdoor space celebrating the Moore family's more than 90 years of support of our mission, including founding one of the two orphanages that merged to become our agency today.
- Continued refurbishing the buildings and grounds on a "Next 100 Years" project initiated in 2017 to prepare for our centennial.
- Provided more than 159 individual and group presentations to community members to raise awareness about our programs and services.
- Secured substantial new funding for programs to improve the El Paso community and support our community members.
- The agency is financially prudent and transparent. Our most recent audited financials are posted on our website at eppcinc.org. Feel free to call us with any questions.

An even Brighter Future - A Century of Service

- Centennial Celebration! Be on the lookout for announcements regarding our Centennial Celebration in September of 2019.
- We are working toward certification as a National Family Support Network site and toward accreditation through the Council on Accreditation and hope to have those completed by the end of the year.
- Completion of the Outdoor Healing Spaces on campus with areas to connect and contemplate for our guests, residents, and staff.
- Improved conference/meeting space in the Bright Futures Center.
- More targeted professional development for staff and team leaders to ensure the agency is providing excellent quality of care and exceptional supervision of staff.